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Reply   **Re: Time to Read Our Warranties (XPS 630i Users)**   **Options**

DELL-Chris_M
Liaison
Posts: 22340
Registered: 06-12-2002

Message 11 of 17
Viewed 48 times

So you're saying that. Despite it saying 16x, its only 8x.
* The ad is correct, it is physically a 16x expansion slot.

Apparently not considering swapping the motherboard fixes EVERY problem that 630 users are having.
* Your talking about non-650i 3rd party motherboards. My statement applied to Dell motherboard and the 650i chipset.

CHRIS M
DESKTOP LIAISON

Team Picts and Profiles

07-23-2008 02:29 PM   Add Tag...

Reply   **Re: Time to Read Our Warranties (XPS 630i Users)**   **Options**

KryttosArcadia
Bronze
Posts: 63
Registered: 06-11-2008

Message 12 of 17
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3rd party? Dell sells a 780i motherboard. Granted its EVGA, but you offer it. And it fixes the problems.

XPS 630, Intel Core 2 Quad Q6600
4GB DDR2 SDRAM at 800MHz
512MB NVIDIA GeForce 8800 GT
500GB NCQ SATA Hard Drive (7200 RPM)
16X DVD+R/RW
Windows XP 64-bit

07-23-2008 02:32 PM   Add Tag...

Reply   **Re: Time to Read Our Warranties (XPS 630i Users)**   **Options**

DELL-Chris_M
Liaison
Posts: 22340
Registered: 06-12-2002

Message 13 of 17
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Again, there will **not** be a series 7 motherboard upgrade program for the XPS 630.

If the lack of dancing colored LEDs and the 8 PCI Express lanes are that critical to you, then we will gladly give you a refund.

CHRIS M
DESKTOP LIAISON

Team Picts and Profiles

07-23-2008 02:40 PM   Add Tag...

Reply   **Re: Time to Read Our Warranties (XPS 630i Users)**   **Options**

KryttosArcadia
Bronze
Posts: 63
Registered: 06-11-2008

Message 14 of 17
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No what matters to me being lied to. And I dont want a refund, I want it FIXED the way I was LEAD to beleive it would be when I clicked the purchase button

XPS 630, Intel Core 2 Quad Q6600
4GB DDR2 SDRAM at 800MHz
512MB NVIDIA GeForce 8800 GT
500GB NCQ SATA Hard Drive (7200 RPM)
16X DVD+R/RW
Windows XP 64-bit

07-23-2008 02:41 PM   Add Tag...

Reply   **Re: Time to Read Our Warranties (XPS 630i Users)**   **Options**

DELL-Chris_M
Liaison
Posts: 22340
Registered: 06-12-2002

I want it FIXED the way I was LEAD to believe it would be when I clicked the purchase button.
* That is not going to happen.

Message 15 of 17

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Team Picts and Profiles

07-23-2008 02:55 PM

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Re: Time to Read Our Warranties (XPS 630i Users)   Options

KryttosArcadia
Bronze
Posts: 63
Registered: 06-11-2008

Thanks Chris, Screenshotted that one. That one definitely is going to the Ohio AG. Not Only Are you refusing to acknowledge the false advertisement, despite it being in plain sight, you are refusing to rectifiy the situation.

You know in some places, thats called Fraud, Deceptive Business Practice, etc

Message 16 of 17

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XPS 630, Intel Core 2 Quad Q6600
4GB DDR2 SDRAM at 800MHz
512MB NVIDIA GeForce 8800 GT
500GB NCQ SATA Hard Drive (7200 RPM)
16X DVD+R/RW
Windows XP 64-bit

07-23-2008 02:57 PM

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Re: Time to Read Our Warranties (XPS 630i Users)   Options

davbow
Bronze
Posts: 67
Registered: 07-21-2005

I really don't want to put myself in the middle of this discussion, but with that disclaimer, I would like to find out how one would obtain a refund if dancing lights and missing board traces are of essential importance to a purchaser.

DELL-Chris_M wrote:
. . . then we will gladly give you a refund.

Message 17 of 17

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07-23-2008 03:07 PM

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